

COMMITMENT CHARTER TO HEALTH, SAFETY, ENVIRONMENT, QUALITY AND SUSTAINABLE DEVELOPMENT & TECHNICAL INTEGRITY

TotalEnergies Marketing Mauritius Limited (TEMML) relentless commitment towards health, safety, security, sustainability, quality and complying with applicable legal as well as other applicable requirements is as paramount to other of its business activities. The Top Management of TEMML acknowledges that leadership, dedication and continual improvement is core to attain its vision, mission and strategic direction. We are therefore committed to base all our decisions on the following principles:

1. Safety as a Value

More than a priority, safety is a value for TotalEnergies. TEMML's actions are directed by its compliance with the most stringent requirements among local legislations, the Group's policies and company rules, the Group's code of conduct and One Maestro principles.

2. Technical Integrity & Risk Evaluation

All safety critical barriers on TEMML operated industrial sites are regularly inspected, tested and maintained technically functional. Risks associated with all processes in our day-to-day activities and during the implementation of new projects are identified, evaluated continuously and relevant control measures through prevention plans and work methodologies are developed to mitigate the risks.

3. Safety Culture

TEMML promotes among all its employees and contractors a safety culture whose corner stones are professionalism, expertise, the compliance to ethics, skills management, field visits, incident feedback and continuous learning.

4. Responsibility

Every team member, at all levels, must be aware of their roles and personal responsibilities in the completion of their duties. Individuals must demonstrate discipline in respecting all company rules implemented by the affiliate in order to prevent accident, preserve health & environment, ensure product and service quality whilst addressing stakeholder expectations. Rigor and exemplarity in their performance is expected from all employees, in particular for those in positions of responsibility.

5. Contractor Management

Selection of industrial and business partners is based on their ability to apply HSEQ policies similar to TEMML's 'Inspection Conformité Contractant' (ICC) audits and Safety Contract Owners' meetings are carried out for all main contractors working on critical operations. The 'Zero Fatality Program' is implemented on all TEMML operated sites.

6. Transport Operations

Our transport management system strictly adheres to applicable laws and the requirements of PATROM to ensure the safe delivery of LPG and liquid hydrocarbon products as well as ensuring our Transporters have the required level of HSE.

7. Emergency Response

TEMML implements incident response processes and means of intervention designed to face different types of events which it may encounter during the course of its operations. Such processes are tested at least annually and updated if necessary, after carrying out drill exercises. These drills include transport (PUT), marine operations (PUM) and any other activity related to our operations (CMC).

8. Social Commitment

TEMML adopts a constructive attitude towards safety, security, health, environment and quality, based on transparency and an open dialogue with stakeholders and outside parties. Through its societal commitment, TotalEnergies is particularly keen on contributing to the sustainable development of communities, with a focus on human, economic, education and social issues. It conducts its operations in such a way as to responsibly ensure security, in compliance with the Voluntary Principles on Security and Human Rights.

9. Substance Abuse

TEMML recognises that any kind of substance abuse (Illegal drugs, controlled drugs, and alcohol) from either employees, contractors or visitors pose a direct and significant threat to its operations as well as the well-being of all stakeholders. Therefore, sensitisation campaigns on substance abuse are done regularly and random testing are carried out. Any violation of this policy will result in refusal to enter the premises of TEMML as well as disciplinary action where applicable.

10. Health

Industrial hygiene protocols are assessed regularly through critical task analysis. Appropriate health surveillance and surveys are then carried for concerned job positions. TEMML also adheres to highest standards for food hygiene (HACCP) at concerned service stations.

11. Environment

It is TEMML commitment to conduct its business while strictly adhering to TotalEnergies Group's policies and local legislation related to the protection of the environment, reduction of impacts on climate change and preservation of the biodiversity.

Frédéric Rivière
Managing Director

